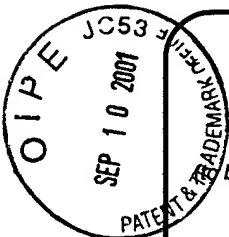


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PTO/SB/21 (08-00)  
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## TRANSMITTAL FORM

to be used for all correspondence after initial filing)

Application Number 09/662,858

Filing Date September 13, 2000

First Named Inventor Williams, Scott L.

Group Art Unit 2176

Examiner Name Unassigned

Total Number of Pages in This Submission

1

Attorney Docket Number

019852-000110US

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### ENCLOSURES (check all that apply)

☐ Fee Transmittal Form

☐ Fee Attached

☐ Amendment / Response

☐ After Final

☐ Affidavits/declaration(s)

☐ Extension of Time Request

☐ Express Abandonment Request

☐ Information Disclosure Statement

☐ Certified Copy of Priority Document(s)

☐ Response to Missing Parts/  
Incomplete Application

☐ Response to Missing  
Parts under 37 CFR  
1.52 or 1.53

☐ Assignment Papers  
(for an Application)

☐ Drawing(s)

☐ Licensing-related Papers

☐ Petition Routing Slip (PTO/SB/69)  
and Accompanying Petition

☐ Petition to Convert to a  
Provisional Application

☐ Power of Attorney, Revocation  
Change of Correspondence Address

☐ Terminal Disclaimer

☐ Request for Refund

☐ CD, Number of CD(s)

☐ After Allowance Communication to  
Group

☐ Appeal Communication to Board of  
Appeals and Interferences

☐ Appeal Communication to Group  
(Appeal Notice, Brief, Reply Brief)

☐ Proprietary Information

☐ Status Letter

☒ Other Enclosure(s)  
(please identify below):

Communication in Response to Cover  
Letter for Correction of Previous Notice;  
Copy of Cover Letter for Correction of  
Previous Notice; Copy of Filing Receipt;  
Return Postcard

Remarks

The Commissioner is authorized to charge any additional fees to  
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### SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm  
and  
Individual name

Townsend and Townsend and Crew LLP

Sujit B. Kotwal

Reg No. 43,336

Signature

S. B. Kotwal

Date

September 5, 2001

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TOWNSEND and TOWNSEND and CREW LLP

By: Kusla Morhime

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SCOTT L. WILLIAMS et al.

Application No.: 09/662,858

Filed: September 13, 2000

For: TECHNIQUES FOR  
MONITORING USER  
ACTIVITIES AT A WEB SITE  
AND FOR INITIATING AN  
ACTION WHEN THE USER  
EXITS FROM THE WEB SITE

Examiner: Unassigned

Art Unit: 2176

COMMUNICATION IN RESPONSE TO  
COVER LETTER FOR CORRECTION  
OF PREVIOUS NOTICE

Assistant Commissioner for Patents  
Office of Initial Patent Examiner  
Customer Service Center  
Washington, D.C. 20231

Sir:

This Communication is being filed in response to the "Cover Letter for Correction of Previous Notice" (hereinafter "Cover Letter") dated August 6, 2001. The correction to the Filing Date has now been corrected as requested. The Cover Letter seems to indicate that a reply is required from the Applicants. However, Applicants believe that no further response from Applicant is needed at this point in time. Please let us know if any reply is needed.

A copy of the Cover Letter for Correction of Previous Notice and a copy of the Filing Receipt are enclosed. The enclosed Filing Receipt was generated in response to our Request for Corrected Filing Receipt and accompanying documents as filed on December 13, 2000 for the above-referenced application.

Respectfully submitted,

*S. B. Kotwal*

Sujit B. Kotwal  
Reg. No. 43,336

TOWNSEND and TOWNSEND and CREW LLP  
Two Embarcadero Center, 8<sup>th</sup> Floor  
San Francisco, California 94111-3834  
Tel: (650) 326-2400 /Fax: (650) 326-2422  
SBK/km / PA 3168317 v1



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COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

| APPLICATION NUMBER | FILING DATE | FIRST NAMED APPLICANT | ATTY. DOCKET NO./TITLE |
|--------------------|-------------|-----------------------|------------------------|
| 09/662,858         | 09/13/2000  | Scott L. Williams     | 19852-000110US         |

20350  
TOWNSEND AND TOWNSEND AND CREW  
TWO EMBARCADERO CENTER  
EIGHTH FLOOR  
SAN FRANCISCO, CA 94111-3834



CONFIRMATION NO. 2122  
CORRECTION COVER LETTER



\*OC00000006389124\*

Date Mailed: 08/06/2001

## COVER LETTER FOR CORRECTION OF PREVIOUS NOTICE

The Notice mailed on 11/08/2000 was sent in error and is hereby withdrawn. A corrected Notice is enclosed. The time period for reply runs from the mail date of the corrected Notice. We apologize for any inconvenience this caused.

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*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE



SB Kotwal  
09852000110VS

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| APPLICATION NUMBER | FILING DATE | GRP ART UNIT | FIL FEE REC'D | ATTY. DOCKET NO | DRAWINGS | TOT CLAIMS | IND CLAIMS |
|--------------------|-------------|--------------|---------------|-----------------|----------|------------|------------|
| 09/662,858         | 09/13/2000  | 2176         | 690           | 19852-000110US  | 11       | 41         | 7          |

CONFIRMATION NO. 2122

20350  
TOWNSEND AND TOWNSEND AND CREW  
TWO EMBARCADERO CENTER  
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## FILING RECEIPT



\*OC000000006389127\*

Date Mailed: 08/06/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Scott L. Williams, San Francisco, CA;  
John D. Chisholm, Menlo Park, CA;

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## Domestic Priority data as claimed by applicant

THIS APPLN CLAIMS BENEFIT OF 60/154,257 09/16/1999

## Foreign Applications

If Required, Foreign Filing License Granted 10/31/2000

Projected Publication Date: N/A

Non-Publication Request: No

Early Publication Request: No

\*\* SMALL ENTITY \*\*

## Title

Techniques for monitoring user activities at a web site and for initiating an action when the user exits from the web site

Preliminary Class

707

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Data entry by : KINARD, VALERIE

Team : OIPE

Date: 08/06/2001





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**Title 37, Code of Federal Regulations, 5.11 & 5.15**

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